

PRAGY CONSULTING

Pragy AI Fluency for Operations Leaders

Illustrative Program Preview

Meridian Operations Group - fictional illustrative organization

Creating Value, Delivering Excellence

Program purpose

Build practical leadership judgment before AI tools, pilots and risks get ahead of the operating problem.

Topic	Illustrative content
Operating problem	Fictional context only
Decision aid	Questions leaders can reuse
Control point	Human review and manual fallback
Next step	Assess, pilot, govern, pause, stop or seek specialist review

Audience and boundaries

Operations, quality, supply chain, PMO, shared services, finance, IT and executive sponsors. No coding, certification, legal advice, confidential data review or implementation is included.

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Learning outcomes

Participants learn to distinguish AI, analytics and automation; frame operating problems; evaluate value, feasibility, readiness and risk; define human review; and choose a responsible next step.

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Executive briefing agenda

A 90-minute leadership session covering shared language, examples, failure patterns, governance questions, decision checklist and practical next steps.

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Applied workshop flow

Half-day session with a fictional operations case, AI-versus-automation exercise, use-case decision matrix, human-review design and 30-day action outline.

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Leadership lab flow

Full-day lab with use-case portfolio review, readiness and risk canvas, draft pilot charter, pilot measures and 60-day roadmap.

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Decision framework

Leaders choose whether to assess, pilot, govern, pause, stop or seek specialist review. A forced AI pilot is not the default answer.

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AI versus automation

Generative AI, analytics, rules-based automation and workflow automation are compared using practical operating examples.

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Human review design

Human review identifies accountable owner, verification steps, escalation, manual fallback, evidence and stop conditions.

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Pilot measure design

Pilot evidence includes success measures, guardrails, adoption checks, process-owner effort, data quality and decision criteria.

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Fictional case examples

Manufacturing exception summaries, supply-chain delay classification, quality-event trend preparation, shared-services routing, KPI narratives and small-business workflow scenarios.

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After the program

Next steps may include Opportunity Map, Responsible AI Starter Kit, Workflow Intelligence Sprint, Operations Review System or Quality & CAPA pathway.

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Disclaimer

This sample illustrates the structure of a possible training engagement. Actual scope, audience, examples, timing, delivery model, materials and next steps depend on approved scope and client conditions.

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